

# Terms and Conditions



LightCauldron

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## These are the Terms and Conditions of services provided by LightCauldron\*:

Where mentioned:

James Petrie (individual) and 'LightCauldron' are one and the same.

Commission, commissioned, commissioning - represents work/services which LightCauldron has been requested to carry out.

Client(s) - represent the commissioning body, company, organisation, group or individual who wish to have work/services carried out by LightCauldron.

Where stated: agreed, agreements, arranged, arrangement - represent the mutual agreements between LightCauldron and the client.

### 1) LightCauldron will:

- i) Undertake work to the agreed requirements of the client.
- ii) Produce the work for the agreed costs.
- iii) Meet reasonable deadlines.
- iv) Offer the moral rights (copyright) of the commissioned work to the client only after full payment(s) are received.
- v) As far as reasonably possible to keep all information and details of the clients projects confidential.

### 2) The client will:

- i) Pay LightCauldron in full for services rendered by the due date(s) stated on the invoice(s).
- ii) Pay LightCauldron for any additional work carried out which were not included in the original estimate.
- iii) Pay an additional 3% of the outstanding amounts owed to LightCauldron if full payment(s) are not received by the due date marked on invoice(s). (See part 4 below)
- iv) Accept the terms and conditions set out in this document before production or services are carried out by LightCauldron.

### 3) General terms and conditions:

- i) Liability is limited to the commissioned work only.
- ii) LightCauldron can and will only accept liability which is limited to the value of the work it has undertaken against which it is owed in the production of that work.
- iii) LightCauldron does not accept any responsibility for any loss of business, contract, or legal liability suffered by the client, or the client's associated organisations relating to any service LightCauldron has carried out, in part, either directly or indirectly.
- iv) LightCauldron does not accept any responsibility specified in part 3 (iii) even if any of the conditions in part 1 are not met.
- v) Accepting any service or work from LightCauldron the client therefore accepts the terms and conditions laid out in this document.

### 4) Late payment fees:

If the client fails to pay the owed amounts in full to LightCauldron within 30 days after the due date has expired, and has not contacted LightCauldron to arrange a new payment date, then LightCauldron reserves the right to charge the client an additional 3% of the outstanding amount(s).

To avoid a late payment fee, the client may at any time contact LightCauldron to arrange a date when amounts are expected be paid. Failure to keep the newly appointed dates may result in a late payment fee being charged.

Late payment fees are only implemented at the discretion of LightCauldron.

### 5) Right to cancel:

The client may at anytime cancel its commission to LightCauldron, however the client must send written conformation expressing its wish to cancel (e-mails accepted on proof of receipt). The client does not need to state the reason why it wishes to cancel, however any information on how LightCauldron can improve it's service would be beneficial. Once conformation is received by LightCauldron the client must pay in full any work or service which has been completed up to that point. Please note that copyright is only given to the client once full payment has been received.



This document has been updated March 2017  
Authorised and declared by James Petrie  
(Trading as LightCauldron)

\*Terms and Conditions are subject to change without prior notice.  
These Terms and Conditions are publicly available from the LightCauldron website.

Thank you for your custom

